

Information request from Overview and Scrutiny Meeting 16/07/21 on the management of The Hub

The Hub facilitates collaboration between several partner agencies, key partners are Allerdale Borough Council and Cumbria Constabulary and is based in Allerdale House, other partners include local housing providers; district council teams such as environmental health, housing and licensing; Cumbria Fire and Rescue Service; NHS organisations; and Cumbria County Council. Voluntary sector partners include mental health groups, and drug and alcohol services.

Day to day management of the hub is included as part of the duties of the Allerdale Borough Council Community Safety and Resilience Manager and fits well within the role which is responsible for the Allerdale Borough Council Enforcement team and the Inclusion and Diversity Officer.

Any partner agency can refer a complex incident or issue into the Hub that would benefit from a partnership approach. By pooling local knowledge and expertise, patterns can be identified, and the response can be quick and efficient, bringing partners together to provide effective early intervention.

The Hub approach works well through sharing information and by focusing the strengths of different agencies on issues to be able to deliver interventions that are appropriate, efficient, and effective.