

# Allerdale Borough Council

## Allerdale Waste Services Shareholder Committee - 23 August 2021

### Quarterly Report April – June 2021

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<b>Portfolio holder</b>	Councillor Jim Lister Portfolio Holder for Environmental Services
<b>Report from</b>	Charles Holmes, Managing Director
<b>Wards affected</b>	All Wards
<b>Is this a key decision</b>	No

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#### **1.0 The reason for the decision**

- 1.1 This report provides an update on the progress of the Waste and Recycling Services undertaken in the 1st Quarter of 2021/22.

#### **2.0 Recommendations**

- 2.1 It is recommended that the Shareholder Committee note the report.

#### **3.0 Background and Introduction**

- 3.1 The Council's Executive met on 18 March 2020 and resolved to approve the creation of the Shareholder Committee. The Shareholder Committee was appointed to promote good governance and to demonstrate a clear separation between the Council's role as the Municipal Authority and the Council's role as shareholder of the Company.
- 3.2 This Committee of the Executive fulfils the Council's role as sole shareholder in the Company. The Shareholder Committee meets quarterly and operates under the governance of the Shareholder Agreement and the associated reserved matters.
- 3.3 The Company operates under the governance of the Articles of Association, as approved by the Executive on 18 March 2020, and the Company Board meets quarterly to review the progress and performance of the business and make decisions and other associated matters, not included within the reserved matters of the Shareholder Agreement.

3.4 The Shareholder Committee has met on 4 occasions over the last year to review the quarterly performance of the Company; on 7 August 2020; 26 October 2020; 21 February 2021 and 25 May 2021. This report provides an update of progress for the 1st quarter of 2021/22.

#### 4.0 Allerdale Waste Services – Progress Update

4.1 In this 1st quarter the Company has collected from 1,313,247 containers presented. The total amount of waste and recycling collected is 12,584 tonnes. This includes both domestic and commercial waste and recycling collected. This compares to 11,102 tonnes collected in the same period as last year, as outlined in Table 1 below:

Table 1.

<b>Waste and Recycling Collected (tonnes)</b>	<b>Q1 2020/21</b>	<b>Q1 2021/22</b>	<b>Percentage Increase</b>
Refuse	6,655	7,339	9.8%
Comingled	1,303	1,397	7.2%
Paper & Card	874	1,002	14.7%
Garden Waste	2,202	2,785	26.5%
Bulky Waste	38	61	60.5%
<b>Total</b>	<b>11,102</b>	<b>12,584</b>	<b>13.35%</b>

4.2 This is the first quarter of comparative data available, following the commencement of collections by Allerdale Waste Services, and shows an overall increase in all waste and recycling streams in relation to the same quarter last year. This could be attributed to a more established pattern of people working from home through the pandemic.

4.3 In the 1st quarter, the number of missed containers reported was 980 of the 1,130,583 containers presented. This represents a collection rate of 99.925% for this quarter. The collection rate represents a missed rate of 75 containers per 100,000 collected. The Performance Management Framework target is 80 containers per 100,000 collected.

4.4 Containers that are reported as missed, receive an alternative collection within 48 hours of the end of the day of receipt of notification. For this 1<sup>st</sup> quarter, there were just 9 containers that were not collected within this 48-hour period. All indicators show an increase in performance comparative to the same quarter in the previous year. The comparative performance with quarter 1 is outlined in Table 2 below:

Table 2.

	Quarter 1 20/21	Quarter 1 21/22	Percentage Increase/ (decrease)
<b>Containers Presented</b>	1,237,389	1,313,247	6%
<b>Containers Missed</b>	1,237	980	(26%)
<b>Containers Missed per 100,000</b>	99	75	32%
<b>Justified Missed Containers</b>	27	9	(200%)
<b>Collection Rate %</b>	99.9	99.925	0.025%

4.5 Allerdale Waste Services was awarded the contract undertake private hire and hackney carriage taxi tests on 1 June 2021. Additionally, the company has been awarded the contract to deliver and repair domestic and commercial waste and recycling containers from the Council. These 2 new areas of business for the company are both performing well, as reported through the Partnering Board.

## 5.0 Finance/ Resource implications

5.1 The audited accounts covering the period 19 November 2019 to 31 March 2021 have been finalised and signed off by the Company's Board meeting on 23 July 2021 and have been submitted and received by Companies House.

## 6.0 Health and Safety impacts

6.1 The Health and Safety statistical report up to the end of June 2021 is attached at Appendix 1 and outlines the reports of accidents and incidents and the activities and actions taken to deliver the service safely.

6.2 The COVID-19 pandemic continued to provide many challenges in this 1<sup>st</sup> quarter leading to 24 members staff needing to self-isolate due to contraction of the virus of through close contact identified by the government's track and trace app.

## 7.0 Conclusion

7.1 This quarter has seen overall operational improvement comparative to the same period last year, along with the introduction of 2 new business streams for the Company. We will continue to build on and seek further new opportunities for the Company, in-line with the main drivers of the business plan.

## Appendices attached to this report

Appendix number	Title of appendix
1.	Health and Safety Statistical Report – June 2021

## Background documents available

Name of background document	Where it is available
N/A	N/A

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