

# Allerdale Borough Council

Executive – 13 January 2021

## Allerdale Borough Council Household Waste and Recycling Policy

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<b>Portfolio holder</b>	Councillor Anthony Markley Environmental Services
<b>Report from</b>	Catherine Nicholson
<b>Wards affected</b>	All Wards
<b>Is this a key decision</b>	Yes

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### **1.0 The reason for the decision**

- 1.1 To approve the Council's Household Waste and Recycling Policy. The policy will ensure a consistent approach to household waste and recycling collection within the Borough of Allerdale, working towards achieving the objectives set out in the Council Strategy.

### **2.0 Recommendations**

- 2.1 That members approve the Household Waste and Recycling Policy as presented at Appendix 1.

### **3.0 Background and Introduction**

- 3.1 The Council's household waste and recycling collection policy aims to ensure a consistent approach to waste services, operating effectively and efficiently across the borough to achieve the following aims:

- Reduce the amount of total waste and recycling at source before it is collected.
- Maximise the use of recycling within the total waste and recycling collected.
- Reduce the amount of waste going to landfill in line with the waste hierarchy

The document clearly outlines defined policies and procedures to avoid any uncertainty for residents, councillors and officers.

The document also includes a set of rules and standards that the authority uses to deliver all collections in a customer focused way. It also takes into account the need to provide enhanced services to those in genuine need, protect the environment and the health and safety of the public and the staff who operate the scheme

## **4.0 Content (to include alternative options considered)**

- 4.1 The Council has a responsibility – Duty of Care, to ensure that it manages all waste collected in a responsible manner and in accordance with all relevant legislation and policy, each resident also has a Duty of Care to ensure that the waste that they produce is also managed responsibly and in accordance with the Household Waste Duty of Care Regulations 2005.

The Council's approach is, in the first instance, to offer education, support and advice to ensure that the policy is fully understood and allow the resident time to address any issues or misunderstanding regarding the presentation of their waste for collection. However, the Council has a duty to take action where a resident's behaviour is causing a nuisance to the environment or impacting on others by causing a detriment to local amenities

Residents must ensure that household waste is properly disposed of. Failure to do so could result in a fine of up to £5,000 in the Magistrates Court or an unlimited fine in the Crown Court, therefore, it is essential that residents are aware of their responsibility when disposing of their household waste.

## **5.0 Delivery arrangements**

- 5.1 The household waste and recycling collection policy sets out specific activity that will be undertaken to work towards achieving the objectives set out in the Council Strategy.

## **6.0 Implications and Impact**

### **6.1 Contribution to Council Strategy Priorities, Outputs and Outcomes**

The Council's household waste and recycling collection policy will support the Council's 2020-2030 strategic aims as follows:

- Make sure our neighbourhoods are clean and tidy.
  - We will continue to carry out education, proactive and enforcement work to protect and enhance our surroundings
- Deliver high quality services –
  - Provide a high-quality refuse and recycling service that we know our residents value
  - We will increase the quantity and quality of recycling collected from the kerbside and to reduce the total amount of waste produced.

### **6.2 Finance/Resource implications**

The budget setting process is an ongoing annual exercise that determines the financial plans for waste services and is informed by the Council's priorities.

The delivery of these services will be reviewed as necessary to coincide with legislative and policy changes, council priorities and budget processes

### 6.3 Legal and governance implications

The overarching piece of legislation governing waste management is the Environmental Protection Act 1990, and its subsequent amendments, itself the UK enactment of European Waste Directives

Section 45 of the Environmental Protection Act 1990 places an obligation on Waste Collection Authorities to arrange for the collection of household waste. In addition to this, section 45A(3) requires waste collection authorities to collect at least two types of recyclable waste together or separated from the rest of the household waste.

### 6.4 Risk analysis

<b>Risk</b>	<b>Consequence</b>	<b>Controls required</b>	<b>Mitigated score</b>
Health and safety.	Increased risk of accidents.	Policy adoption helps mitigate risk.	Low.
Fairness and equality risk.	Challenge from stakeholders from potential unintended officer/contractor decisions.	Policy adoption helps mitigate risk.	Low.
Financial risk.	Uncontrolled costs linked to service delivery.	Working within the policy guidelines help control costs.	Low/Medium.
Reputational.	Without a degree of control and council driven actions being taken there is a degree of risk linked to the council's reputation.	Adoption of a waste policy reduces this risk.	Low.

### 6.5 Increasing satisfaction and service

The Council carries out its survey every two years. The postal survey was carried out in the summer of 2018 and the results are based on 1,990 responses which are weighted by the size and characteristics of the local population. 93% are satisfied with the Council's refuse collection services and 78% satisfied with doorstep recycling services. These levels have remained the same since 2016.

To meet residents' demands, the Council in April 2020, entered in to a new waste contract with Allerdale Waste Services Limited, which is a 100% owned trading company of Allerdale Borough Council.

The company's purpose is simple: To deliver safe, high quality waste and recycling services, that represent demonstrable value for money, to the residents and businesses of Allerdale on behalf of the council.

How the not-for-profit company does business is important and this is reflected in its values: Taking pride in delivering local services, acting in a business-like and

responsible manner that fully involves staff, supported by a commitment to keep our people safe and develop them to their fullest personal potential.

As a locally based and focused organisation, Allerdale Waste Services is committed to working with local business, both as trade waste collection customers and suppliers and providing employment opportunities for local people, where practicable.

#### **6.6 Equality impacts**

An equality impact assessment of the Council's Household Waste and Recycling Policy was carried out. The equality implications of the policy will be considered as appropriate.

#### **6.7 Health and Safety impacts**

The health and safety of the public and of our collection operatives are of paramount importance, therefore, the policy provides a set of rules and standards that the authority uses to deliver all collections in a customer focused way these take in to consideration the health and safety of the public and the staff who operate the scheme.

The household waste and recycling collection policy will be delivered by the service areas with relevant risks being managed on an operational level.

At a corporate level the Executive will manage the risk of not delivering the Council's Strategy and therefore not achieving its objectives.

#### **6.8 Health, wellbeing and community safety impacts**

The Council may take the difficult decision to suspend services due to a number of reasons. On these occasions to help protect public health the collection of refuse will be the last element of the service to be suspended, in normal circumstances the garden waste service will be the first service to be suspended followed by recycling services as necessary.

#### **6.9 Environmental/sustainability impacts**

As a member of the Cumbria Strategic Waste Partnership (CSWP), Allerdale Borough Council has committed to working within the waste hierarchy, as set out in the household waste and recycling collection policy.

Resource Cumbria is the county's strategic waste partnership between seven local authorities (six district and borough, and the county council) that aims to make a difference by providing a refocused approach to waste; promoting the principles of reduce, reuse, recycle; and demonstrating that the creation of waste impacts on resources and can also be used as a resource.

#### **6.10 Other significant implications**

When there is a change to the Council's household waste and recycling collection arrangement, a flexible approach will be adopted, i.e. the Council may temporarily suspend the missed bin procedure; this will allow residents the time to adapt to the

changes in collection regime. The Council will inform residents of the change by using our website and social media

The Council does not use automatic processing with regard to its waste and recycling service. The Council collects information directly by asking residents to complete an online form or via telephone at the customer service centre.

Occasionally the Council may also inadvertently collect images through the use of CCTV cameras which are fixed onto the waste collection vehicles. These images are only collected for the purpose of Health and Safety and to monitor whether bins have been presented.

### Appendices attached to this report

Appendix number	Title of appendix
1	Allerdale Borough Council Household Waste and Recycling Policy

### Background documents available

Name of background document	Where it is available
N/A	

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