

Allerdale Borough Council
Hackney Carriage Driver Licence
Knowledge Test

Information Sheet



From XXX, every existing taxi driver and new applicant will be expected to undertake and successfully complete a knowledge test to assist in satisfying the council that they are a 'fit and proper person'. The purpose of this is to ensure they have an understanding of their role and their responsibilities to the travelling public.

The test is divided into 5 sections; the Highway Code, Basic Numeracy, Safeguarding of Passengers, Allerdale Borough Council's Conditions of Licence and Local Knowledge. A sample test can be found within this document to show the nature of the questions which will be asked.

Each test will last 45 minutes and contain 25 questions (the sample paper only contains 15 for representative purposes); the pass mark is 80% and failure will result in the application being considered for refusal. Applicants will be given two opportunities to re-take the knowledge test within 7 days following being notified that they have failed; failure of the third test will lead to refusal of the application. Failure to attend the test without sufficient notice or reason and any test deemed to be void as a result of a breach of the Instructions to Candidates will automatically forgo their right to re-take the test.

The test will be held under exam conditions and cost £XX which will cover the Council's cost in hosting the adjudicated exam session. Applicants who need to re-take the test will be charged a further fee of £XX per test.

Applicants will be expected to have knowledge of the Highway Code and the Council's policies for Hackney Carriage and Private Hire Drivers and Vehicles.

Any applicants who require assistance with reading, writing or any other requirement which may negate their ability to be tested must detail this prior to booking the test so arrangements can be made to assist that individual.

Sample Paper

Allerdale Borough Council
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Name:

Address:

Application Reference:

Date:

INSTRUCTIONS TO CANDIDATES - PLEASE READ THIS PAGE CAREFULLY

You will be given 45 minutes to complete this test; you will be allotted 5 minutes prior to the beginning of the test to complete your personal details at the top of this page

- Do not complete any part of this paper until you are told to do so.
- Do not open the question paper until you are told to do so.
- The test consists of 15 questions divided into 5 sections the Highway Code, Basic Numeracy, Safeguarding of Passengers, Allerdale Borough Council's Conditions of Licence and Local Knowledge. Each question is worth one mark.
- In order to pass the test you will be expected to achieve 80% from the total marks available.
- The question paper must be completed in black ink; all answers must be clear and legible. Where the answer is not deemed to be clear, it will be marked as incorrect. Any mistakes must be clearly crossed out.
- The exam will be held under strict exam conditions; therefore the use of mobile phones, calculators or any personal digital device will lead to your paper being marked as void. Talking or any form of communication with others during the test is also prohibited and will result in your paper being marked as void.

Each question is multiple choice and the answer box must be marked clearly with a tick ✓ and any correction made by crossing out the incorrect answer✘.

PLEASE WAIT TO BE TOLD YOU MAY BEGIN BEFORE TURNING THIS PAGE.

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Highway Code

Question 1

This sign means :



- A) You are approaching a pedestrian crossing
- B) You are entering a Pedestrianised zone
- C) You are entering a zone where pedestrian access is prohibited

Question 2

This sign means:



- A) No Stopping in any circumstances
- B) Loading Only
- C) No Vehicular Access

Question 3

This sign denotes a:



- A) Football Ground
- B) Sport/Leisure Centre
- C) Tourist Information Point

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Basic Numeracy

Question 4

If the fare for a journey is £5.90, how much change would be given if the customer pays with a £20 note?

- A) £13.10
- B) £14.10
- C) £15.10
- D) £4.10

Question 5

A driver makes 12 journeys every day. At this rate how many journeys would be made in 5 days?

- A) 58
- B) 60
- C) 62
- D) 64

Question 6

If a customer gives you a £10.00 note and you gave them £3.85, what was the price of the journey?

- A) £5.15
- B) £6.25
- C) £5.25
- D) £6.15

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Safeguarding of Passengers

Question 7

A young person/child enters your vehicle and appears to be upset, they express that they are fearful of going to the journey destination, what should you:

- A) Do nothing, only act when the young person/child asks you to A
- B) On dropping off the child/young person call the Police on 101 or 999 if you consider this situation to be an emergency B
- C) Refuse to take them to the requested destination C

Question 8

Which of the below is NOT considered to be appropriate behaviour (select only one answer):

- A) Keeping records of any incident or situation, including a description of what happened and what action was taken to resolve the matter A
- B) Requesting contact details of passengers for your records B
- C) Checking at the point of booking if there are any vulnerability issues to allow you to prepare for the journey in the right way C

Question 9

Which of the following IS considered to be appropriate behaviour (select only one answer):

- A) As soon as the passenger enters the vehicle engage the central locking without notice A
- B) Insist that a lone passenger sits in the front passenger seat B
- C) Only follow a passenger into their house when they authorise you to do so C

Sample Paper

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Conditions of Licence

Question 10

Once a vehicle is over 5 years of age:

- A) It can no longer be used as a Hackney Carriage/Private Hire vehicle
- B) It cannot exceed an annual mileage of 10,000 miles
- C) It must be tested on a bi-annual basis

Question 11

A current table of fare and charges must be:

- A) Displayed and visible at all times
- B) Produced on requested by the customer
- C) Provided at the end of the journey

Question 12

Every taxi must have the following safety equipment:

- A) A fire extinguisher and CCTV
- B) CCTV and first aid kit
- C) First aid kit and fire extinguisher

Sample Paper

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Local Knowledge

Question 13

If you were asked by a customer to be taken to the Lake District Coast Aquarium, which town would they expect to be dropped off?

- A) Maryport
- B) Workington
- C) Allonby
- D) Silloth

Question 14

As an estimate, how many miles would you be expected to drive between Workington and Keswick?

- A) Less than 10
- B) 20
- C) 30

Question 15

Which road runs from Lillyhall, through Harrington, Workington, Flimby, Maryport, Crosby Villa, Prospect, Aspatria and Wigton, adjoining another single lane carriage way at Thursby?

- A) A66
- B) A595
- C) B5302
- D) A596

End of Test